

Technical Services Memo

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Product Code: B3, SX
Subject Code: DA PG
Part Number: TQ3353
LBI: 38764, 38639

CATEGORY: Station

SUBJECT: MASTR-IIe and MASTR-III Station Programming

Not all malfunctions of the system control module mean a hardware failure.

The personality EE prom has many memory locations that are not directly programmable from the normal programming software. Some of these locations are already active and can influence the operation of the station.

If you experience strange operation of the station that is not correctable with the Utility handset or Diagnostic software, it is recommended that the station be reprogrammed before attempting repair on the system module.

To ensure the personality EE prom is clear of unknown data, the station should be reset to the default parameters using the F7 RESET function key on the PC. The default condition is DC control, 2 frequency remote, no CG. It copies its data from the 344A3307 E-prom within the system module.

It is recommended that the station be RESET to default each time before changing its personality programming.