Technical Services Memo

Volume: 17 Number: 12 Date: January 23, 1995

Product Code: PA
Subject Code: PG SW CO
Part Number: 349A9541G11, 344A3724G11
344A4423G11, 344A3726G11
344A4425G11, 344A4417G11
LBI: N/A

CATEGORY: PORTABLES

SUBJECT: CONVENTIONAL MPA EMERGENCY GE*STAR

PROBLEM:

You can not **disable** "Emergency GE*STAR" on a conventional MPA with Group 11 Flash Code.

SOLUTION:

Re-flash all conventional MPA radios with Group 12 Flash Code or later. You can check the group level and Flash Code type by pressing and holding the BLUE monitor button while you power up the radio. The display will flash between "**GROUP** xx" and "**I**yyzz**M**--" where xx = group level, yy = flash type, and zz = flash revision level. Use "Table 1" below to determine Flash Code part number for your particular MPA. (These Flash Code part numbers are for 19D903**081** controller boards only)

Table 1

DESCRIPTION (Conventional)	PART NUMBER	VOICE GUARD BOARD	FLASH TYPE
No VG or AEGIS	349A9541Gxx	none	20
VG **DES**	344A3724Gxx	344A3659P1	60
AEGIS/VG **DES**	344A4423Gxx	344A3659P3	62 or 80
VG **VGE**	344A3726Gxx	344A3659P2	65
AEGIS/VG **VGE**	344A4425Gxx	344A3659P4	67 or 85
UnEncrypted AEGIS	344A4417Gxx	344A3659P4	40

* xx = "Group Level" - must be "12" or higher (Group 12 will be available 1st quarter 95')

If you need a work around until Group 12 flash code is available, ENABLE the emergency key as a "HOME" key and as a result the "Emergency GE*Star" will be disabled. If you do not put an entry on the "HOME MODE" line, then pressing the "HOME" button will not have any effect. Also the radio will emit an error tone from the speaker unless you have "Alert tones" disabled on the selected channel. NOTE: This process can only be done if the MPA is a SCAN or SYSTEM model. If MPA is a SELECT model, call TAC Support services for a special work around or use Group 12 flash code when it is available.