

TSM

Technical Services Memo

Volume: 39, Number: 01

February 1, 2017

Product Code(s): DP	System: N/A
Part Number/Model: XG-25P Rev A (and later)	
Maintenance Document: N/A	
TR#: N/A	Release Type: FULL

Category: XG-25P Portables

Subject: Rev A hardware XG-25P's will be become inoperative if re-flashed with earlier radio firmware.

Summary: The XG-25P Rev A portable can be identified by the part numbers shown in Table 1. The radio will be loaded with XLP R03A29 (or later) and BurnApp 13D (or later) as stated in XLP Software Release Notes 14221-1800-8000 Rev J (or later). ****DO NOT**** reflash this radio to earlier BurnApp or radio firmware. Failure to follow the release notes instructions will cause the radio to become permanently inoperable.

Action: *If the XG-25P Rev A is still in warranty and is re-flashed with earlier radio firmware or BurnApp, the radio can be sent to the factory for repair at no charge. For factory repair, submit request for RMA by completing the Return Request Form located at:*

www.pspc.harris.com/Service/CustomerService.asp.

Select Request For Repair. Provide TSM # in Block 21. Follow instructions on page 2 and Contact the Customer Care Center at 800-368-3277 option 9 with any questions.

Model Number	Radio Part Number	Rev A radios have these serial numbers and greater	Radio Type	Operating Frequency
DPXG-PF78B	14011-0020-01 Rev A	A4014B000001	System	764-870 MHz
DPXG-PB78B	14011-0020-02 Rev A	A4014A000001	Scan	764-870 MHz
DPXG-PFV1B	14011-0010-01 Rev A	A4014F000001	System	136-174 MHz
DPXG-PBV1B	14011-0010-02 Rev A	A4014E000001	Scan	136-174 MHz
DPXG-PFU1B	14011-0030-01 Rev A	A4014D000001	System	378-470 MHz
DPXG-PBU1B	14011-0030-02 Rev A	A4014C000001	Scan	378-470 MHz

Table 1

